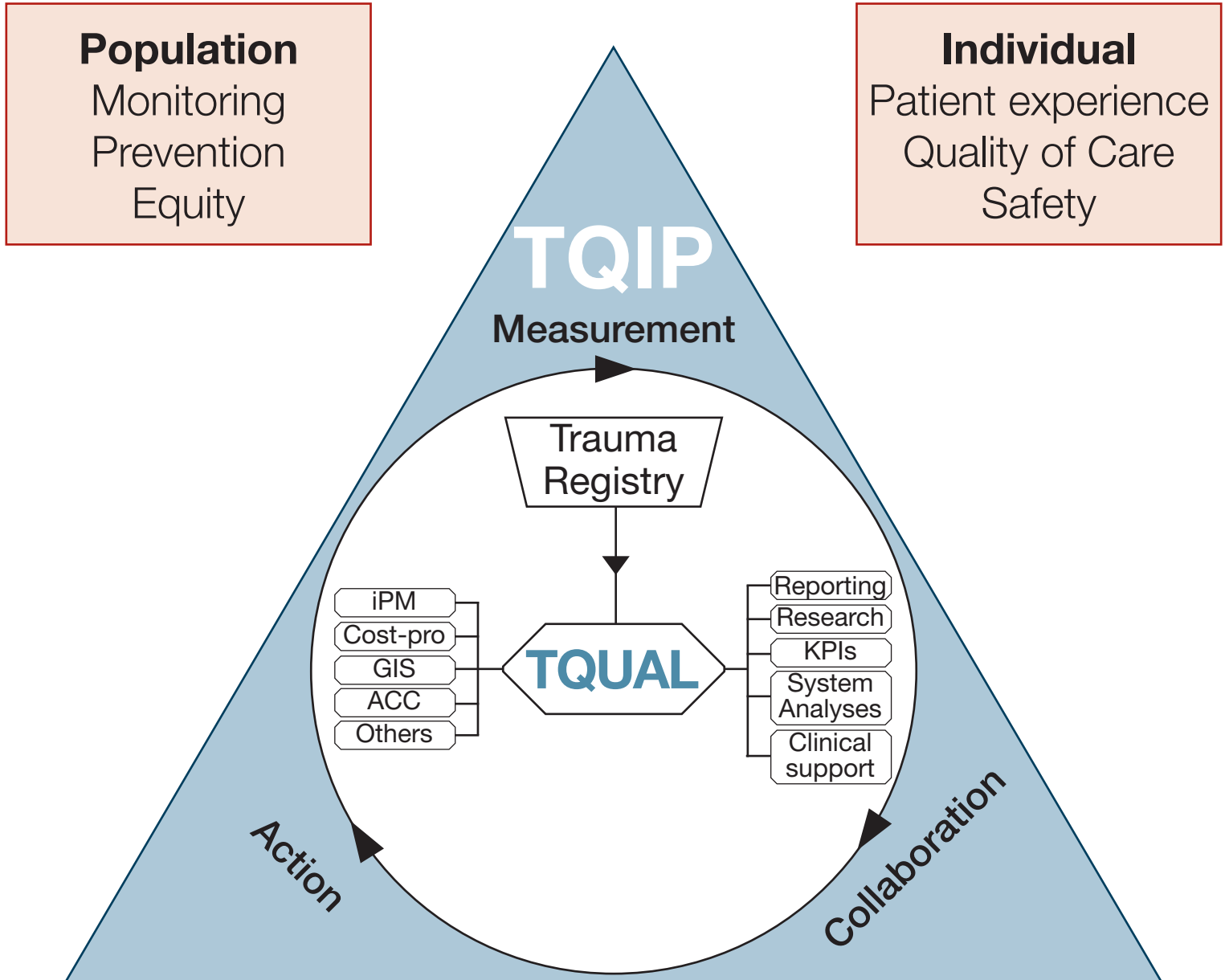


Quality improvement model



System
Continuous Service Integration and Optimisation
Cost Effectiveness
Governance